From: Sent:

Subject:

To:

Ring Team <no-reply@ring.com> Friday, August 2, 2019 1:33 PM

John Knott

{EXTERNAL}: You've been invited to join Ring Neighbors Portal



You've been invited to join Ring Neighbors Portal.

Ring invites you to join the **Bowie Police Department** in the Ring Neighbors Portal.

Neighbors Portal provides the **Bowie Police Department** with access to the Neighbors App, which is the largest crime-focused neighborhood watch in the country. You'll also have the ability to request video footage from Ring video doorbells and security cameras to assist in your investigations.

Join Portal Now

\*Neighbors Portal is currently only supported in Google Chrome & Firefox browsers.

Unfortunately, Internet Explorer is currently not supported.







Email intended for jknott@cityofbowie.org.

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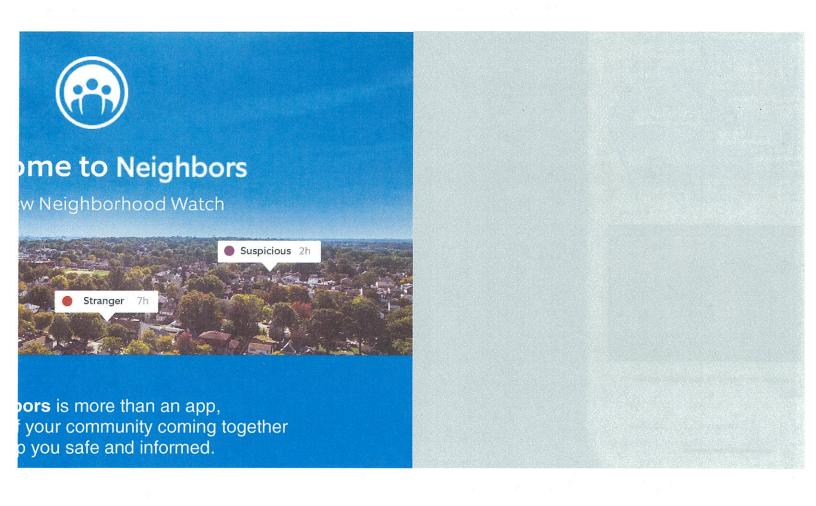
From: Sent: Ring Team <no-reply@ring.com> Monday, August 5, 2019 1:41 PM

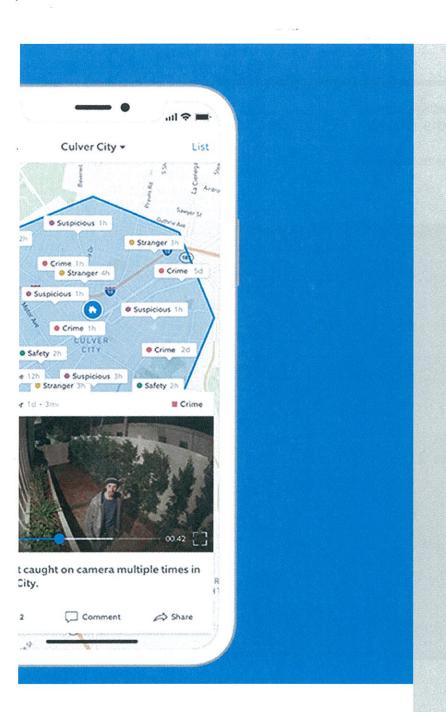
To:

John Knott

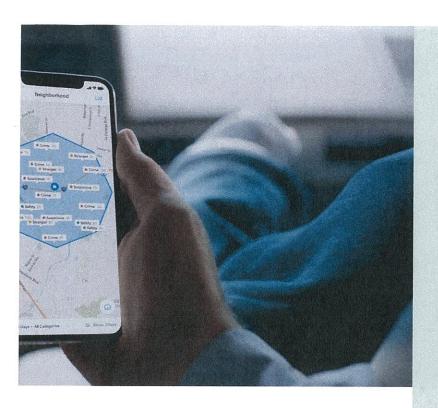
Subject:

{EXTERNAL}: Welcome to Neighbors



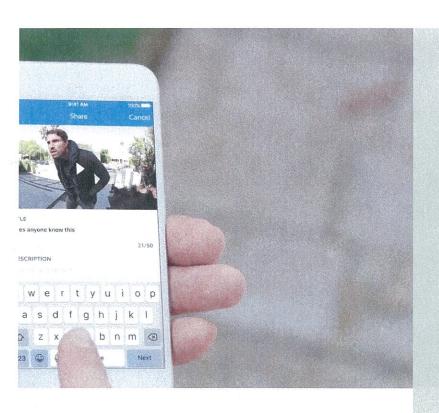


me crime and safety om your neighbors



borhoods, not individual homes. But with ety alerts from your neighbors, you'll stay step ahead of crime.

# see something, share something



are already using Neighbors - now you h your community and share alerts about cious or criminal activity.

<u>delines</u> help ensure all Neighbors treat er with dignity and respect.

orhoods start with Neighbors. he New Neighborhood Watch.

## MY NEIGHBORHOOD



## Power of Neighbors

ame together in Dallas to stop package of tin their community.

to unsubscribe from Neighbors emails

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		:

From: Sent:

Ring Team <videorequest@ring.com> Thursday, August 22, 2019 11:45 AM

To:

John Knott

Subject:

{EXTERNAL}: Urgent: Bowie Police Department needs your help

This is your copy of the Request Video email.

The links below have been disabled in this copy, but the links are active for Ring users.



Dear Lt.,

Ring is assisting Lieutenant John Knott of the Bowie Police Department in requesting videos that may help with an investigation of an incident (Incident #19-0002126) that occurred near your home. Your Ring device may have captured video that could help. The Bowie Police Department is seeking videos recorded between: August 21st from 11:00 PM EDT to 5:00 AM EDT on August 22nd

**Share Your Ring Videos Now** 

Or check your Ring videos before sharing

A message from Lieutenant Knott:

The Bowie Police Dept. is investigating several theft from autos in your area on Aug. 21st in the late night to early morning hours of Aug. 22nd. We are requesting anyone who may have captured video of any suspicious persons walking in the area make their video available to the Bowie Police Dept.

This is a time-sensitive matter, so please <u>review and share your Ring videos</u> as soon as possible. Thank you for making your neighborhood a safer place.

If you have any questions or concerns about this incident, please contact **Lieutenant Knott at Bowie Police Department and reference Incident #19-0002126**. If you have any other questions, reply to this email to contact the Ring Team.

To learn more about video requests, visit our FAQ.

## Stay safe, Ring Team

Sharing your videos with law enforcement is absolutely your choice and your privacy is our priority. With this video request, law enforcement will never have access to your Ring device and none of your information (including whether you received a request) is shared with law enforcement without your consent.

By choosing to <u>share your Ring videos</u>, the Bowie Police Department will only receive select video recordings from the requested time frame, along with your email address and physical address. So if you would like to take direct action to make your neighborhood safer, <u>this is a great opportunity</u>. If you do not wish to share your Ring videos, no additional action is needed.

Please unsubscribe me from future requests to share footage







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From:

Sent: To: Ring Team <no-reply@ring.com> Monday, August 5, 2019 1:21 PM

John Knott

Subject:

{EXTERNAL}: Safety First: Please Verify Your Email

Hi
Neighbor,
Thank you
for joining
Neighbors.
Please
verify your
email to
secure
your
account.



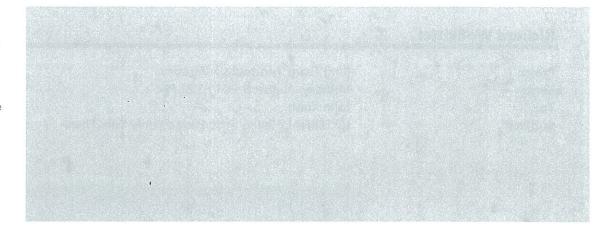
If this wasn't you, please click here.

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From:

Anthony Modestine · g.com>

Sent:

Monday, August 5, 2019 11:23 AM

To:

John Knott; Bethany DeRight; Martin Rodriguez

Subject:

{EXTERNAL}: Ring<>Bowie PD Partnership!

Good Morning Bowie PD Team!

Thank you for joining the training session of Neighbors Portal by Ring!

If you have a free moment, If you could please click <u>here</u> to take a quick 2-minute survey on training I would greatly appreciate it.

Below is a guide to get started which includes directions on creating your account, key takeaways from today's training, and your unique department link and promo code for special law enforcement offers.

#### Creating an Account

\*Please access the Neighbors Portal using Firefox or Chrome. Internet Explorer is not compatible.

- 1. Check your inbox for an email from Ring Team
- 2. Click the Join Portal button
- 3. Follow the prompts to create your account
- 4. Bookmark https://nw.ring.com/ for quick, easy access to Neighbors Portal

#### **Key Takeaways**

- 1. **Comment on posts from residents.** This is a great starting point for you to interact with your community. Here are templates for comments you can use.
- Create posts to invite and share. Neighbors is full of crime & safety minded residents, so use posts to
  invite them to your events or share important information. Here are templates for posts to get you
  started.
- 3. Pair your Ring Video Requests with a post. Pairing your Video Request with a post will expand your search to the Neighbors app, so you can receive non-Ring videos and actionable information.
- 4. **Browse the Neighbors Feed.** Residents may post information or videos that relate to your cases. Zoom into your incident locations on the map and filter by time so you can see what was shared. Download any videos from Neighbors Feed by clicking on the three dots and selecting Download.
  - 1. Example Comments (Ring Team Modestine Brown Deer PD)
  - 2. Example Posts (Brown Deer PD)
    - 1. If looking for information make sure to put in a contact number or email that neighbors can reach out.
- 5. **Anyone Can Use Neighbors.** Neighbors is a free app that anyone can download and use. Remember: you don't need a Ring camera to participate.

#### Special Offers for Law Enforcement

1. Get \$50 off of eligible Ring Video Doorbells, Security Cams, and our Ring Alarm when you shop at Ring.com. Use discount code: NBBOWIE and be sure to check out using your department email address (example@CityofBowie.org)

\*Discount does not apply towards accessories and/or already discounted devices, including but not limited to Ring Video Doorbell Classic

2.Download the FREE Neighbors App by texting **Bowiemd** to **555888** or by visiting download.ring.com/Bowie

## **Anthony Modestine**

Partner Success Associate 610.220.5432

ng.com



1200 Atwater Dr Ste 225 Malvern, Pa 19355 www.ring.com



<u>Download the Neighbors App.</u> Join the new neighborhood watch.

From: Sent:

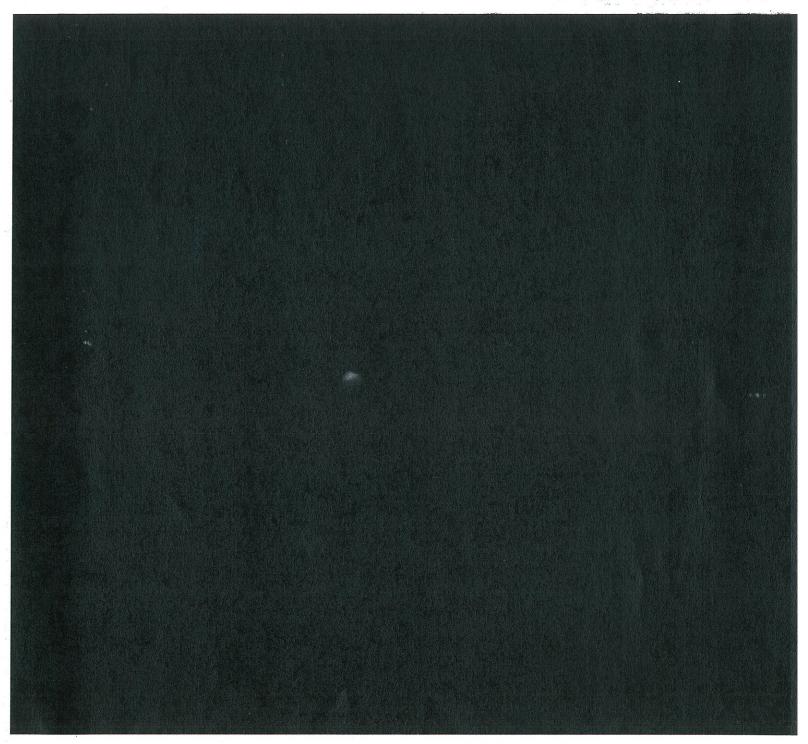
To:

Ring Team <no-reply@ring.com> Sunday, August 11, 2019 9:59 PM John Knott

Subject:

{EXTERNAL}: New Crime Alert: Vehicles broke into in the O section

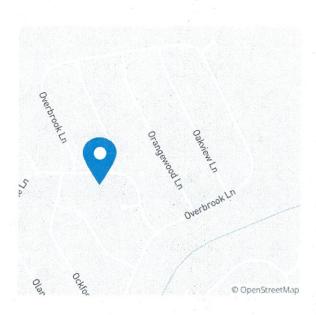




) section

er vehicles in the O section were broken into this morning about 1:18 a.m. unfortunately the ring doorbell did no

**View Alert** 





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From:

Ring Team <no-reply@ring.com>

Sent:

Saturday, August 24, 2019 4:56 AM

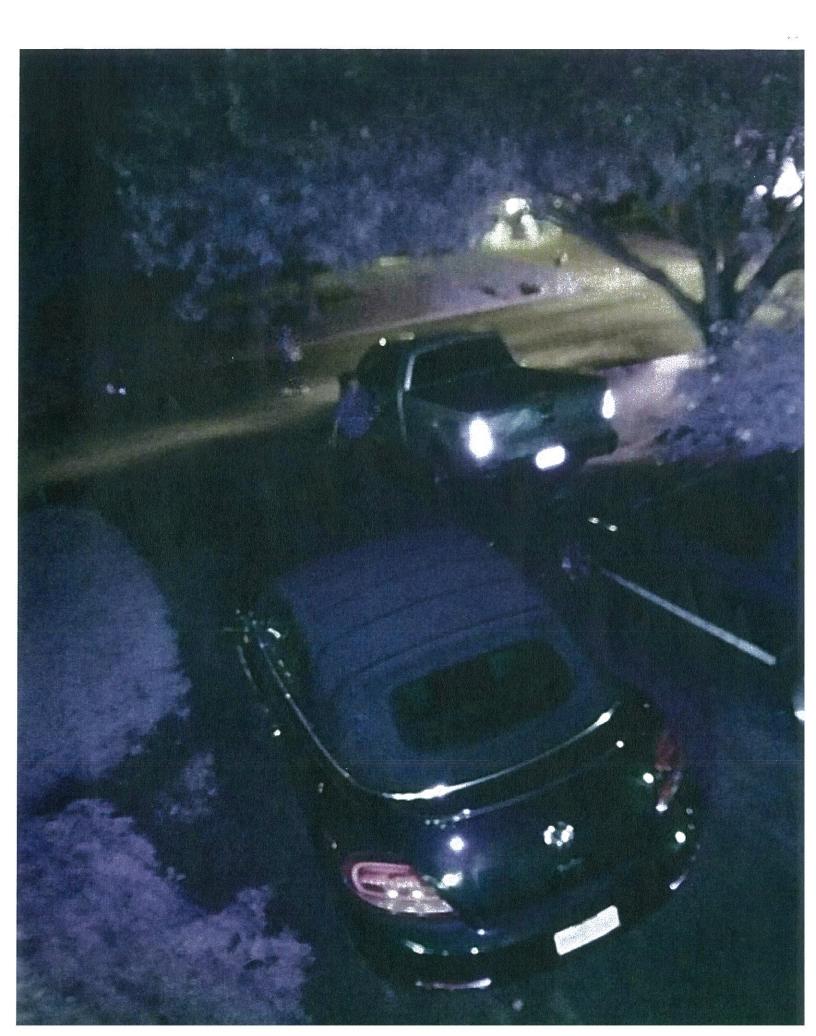
To:

John Knott

Subject:

{EXTERNAL}: New Crime Alert: Thieves caught stealing from cars in Bowie





## **View Alert**

Debe Dartford Ln











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From: Sent: Ring Team <no-reply@ring.com> Sunday, August 4, 2019 6:00 PM

To:

John Knott

Subject:

{EXTERNAL}: New Crime Alert: Items stolen out of car

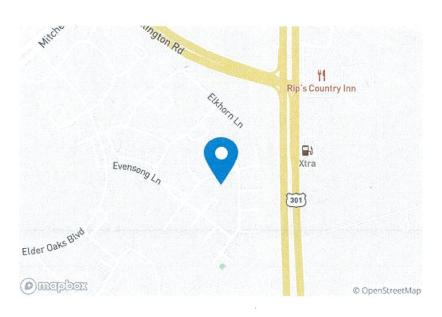


## Items stolen out of car

August 4, 2019

Wallet stolen out of car around 3am . I forgot it was in the car. 2

## **View Alert**









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From:

Subject:

Ring Team <no-reply@ring.com>

Sent:

Wednesday, August 21, 2019 12:17 PM

To:

John Knott

{EXTERNAL}: New Crime Alert: Cars gone through

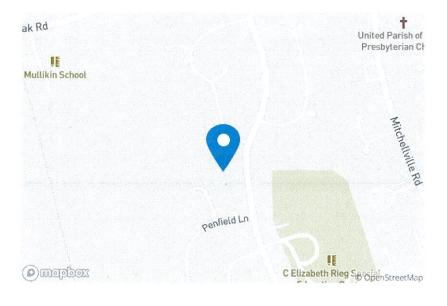


## Cars gone through

August 21, 2019

Car was gone through. Police have been by and handled everything. Anyone with videos in the area let me know. I'll gladly export them and clean them up and hand them over to the officer.

## **View Alert**









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From: Sent: Ring Team <no-reply@ring.com> Thursday, August 29, 2019 1:27 PM

To:

John Knott

Subject:

{EXTERNAL}: New Crime Alert: Car Rummage Through

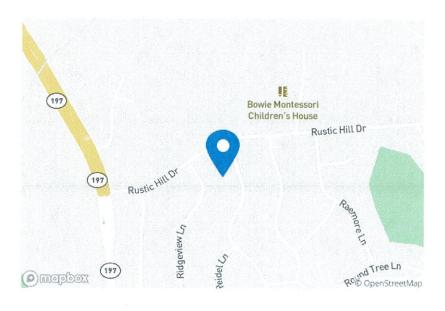


## Car Rummage Through

August 29, 2019

It appears that someone went through my daughters car either late last night or early this morning. Her glove box and center counsel we open when she got into her car this morning. Nothing was stolen.

## **View Alert**









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From: Sent: Ring Team <no-reply@ring.com> Monday, August 12, 2019 8:39 PM

To:

John Knott

Subject:

{EXTERNAL}: New Crime Alert: Car broken into Somerset Section

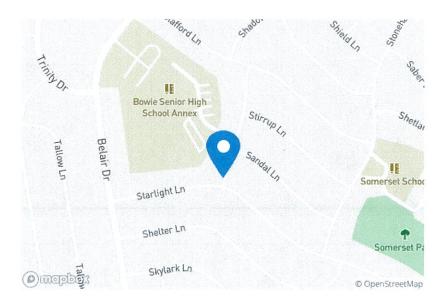


## Car broken into Somerset Section

August 13, 2019

Neighbor's car was broken into Sunday morning. Tried our cars on the same street at 312 am. Caught it on camera.

## **View Alert**









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From: Sent: Ring Team <no-reply@ring.com> Friday, August 30, 2019 1:17 AM

To:

John Knott

Subject:

{EXTERNAL}: New Crime Alert: 3 men checking cars in Emery Court

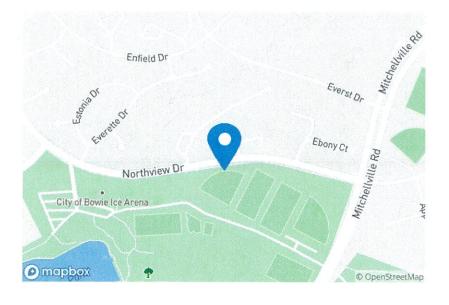


## 3 men checking cars in Emery Court

August 30, 2019

3 men hitting all the cars here in the 15600 block of Emery Court. Unfortunately, my brothers car was unlocked, 2 got in the car and went through the car! Fortunately, nothing was taken! Police were called shortly after the notification.

## **View Alert**









Email intended for jknott@cityofbowie.org

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From: Sent: Ring Team <no-reply@ring.com> Tuesday, August 13, 2019 11:18 AM

To:

Subject:

John Knott

{EXTERNAL}: New Comment Added to a Post You're Following: "Someone tried to open

my car with screw driver. "



Hi Lieutenant Knott,

A Neighbor recently <u>commented</u> on a post you're following:

Post Title:

Someone tried to open my car with screw driver.

**Neighbor Comment** 

Neighbor14 wrote: "Wow this stuff is getting ridiculous."

#### **VIEW POST**



From:

Ring Team <no-reply@ring.com>

Sent:

Thursday, September 5, 2019 10:28 AM

To:

John Knott

Subject:

{EXTERNAL}: New Comment Added to a Post You're Following: "Is this a police turning

my knob to get in. "



Hi Lieutenant Knott,

A Neighbor recently commented on a post you're following:

### Post Title:

Is this a police turning my knob to get in.

## **Neighbor Comment**

Neighbor10 wrote: "@Lieutenant Knott - Bowie PD thank you. I appreciate your service."

#### **VIEW POST**



From:

Ring Team <no-reply@ring.com>

Sent:

Wednesday, September 4, 2019 8:53 AM

To:

John Knott

Subject:

{EXTERNAL}: New Comment Added to a Post You're Following: "3 men checking cars in

Emery Court "



Hi Lieutenant Knott,

A Neighbor recently <u>commented</u> on a post you're following:

#### Post Title:

3 men checking cars in Emery Court

## **Neighbor Comment**

Neighbor11 wrote: "People make mistake and forget, and if they don't find an unlocked door, they will soon graduate to breaking in"

#### **VIEW POST**



From: Sent: Ring Team <no-reply@ring.com>

Friday, August 30, 2019 9:46 AM

To:

John Knott

Subject:

{EXTERNAL}: New Comment Added to a Post You're Following: "3 men checking cars in

Emery Court "



Hi Lieutenant Knott,

A Neighbor recently commented on a post you're following:

#### Post Title:

3 men checking cars in Emery Court

## **Neighbor Comment**

Neighbor22 wrote: "This is a freekin epidemic! Seems to be happening where there are a cluster of cars."

#### **VIEW POST**



From:

Ring Team <no-reply@ring.com>

Sent:

Monday, September 2, 2019 2:48 PM

To:

John Knott

Subject:

{EXTERNAL}: New Comment Added to a Post You're Following: "3 men checking cars in

Emery Court "



Hi Lieutenant Knott,

A Neighbor recently commented on a post you're following:

### Post Title:

3 men checking cars in Emery Court

## **Neighbor Comment**

Neighbor15 wrote: "@Neighbor2 that's part if the problem, they don't send then to jail. I'd say mandatory, 4 years no probation!"

#### **VIEW POST**



From:

Ring Team <noreply@asknicelyemail.com>

Sent:

Monday, August 19, 2019 11:12 AM

To:

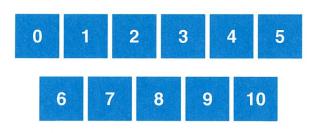
John Knott

Subject:

{EXTERNAL}: Hi John, just a quick question about Ring Neighbors Portal



How likely are you to recommend Ring's Neighbors Portal to others in law enforcement?



1 - Not Likely

10 - Extremely Likely

The email was sent by AskNicely on behalf of Ring's Neighbors Portal.

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